



Easy Read – Zero Tolerance

How do we prevent violence, abuse, neglect and exploitation?

Prepared for:

Name	Wholechild Specialists
Address	111 Moulder Street ORANGE NSW 2800 55 Kite Street ORANGE NSW 2800
Date	1 st May 2023



This document tells you about how Wholechild Specialists **prevents or manages** violence, abuse, neglect and exploitation.

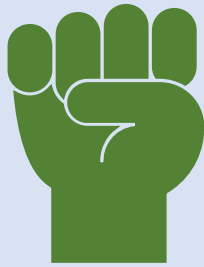


You have **the right** to enjoy a life that is **free from violence, abuse, neglect and exploitation.**



You should always feel safe when receiving supports from us.

If you **do not feel safe**, tell your clinician or administrative team immediately.



Violence is when someone **hurts you physically** (like hitting, punching or slapping you).



Abuse is when someone **treats you very badly**. They might hurt your body or your feelings.



Neglect is when someone is **not caring for you or helping you** the way they are supposed to.



Exploitation is when someone is taking **advantage of you**.



Wholechild Specialists **does not allow** any acts of violence, abuse, exploitation or neglect towards you.



It is our **responsibility to protect you and keep you safe**.



We want you **to tell us** if someone **hurts you** or you **do not feel safe** when you are with a person.



If you do not feel comfortable telling us, you **should tell someone you trust** like your:

- mum or dad
- brother or sister
- support worker.



Or you can get help from a **professional, independent advocate.**



We can **help you find** an advocate if you want.

Ask our Administration Team for help. Call (02) 6361 9967.



You can also get help by calling the **National Disability Abuse Hotline** on **1800 880 052**.



To **keep you safe**, we will:

- make sure our **staff follow the rules**
- **train staff** on how to help you
- keep your **information private**.



Wholechild Specialists will always:

- **support you** if something bad happens
- **call the police** if we need to.



We will always:

- **listen to you** or your advocate
- provide you with the **support you need**
- **keep you updated** on what is going on.



If you are not happy with how we are helping you tell the **NDIS**

Commission: Call 1800 03 55 44

Go online

www.ndiscommission.gov.au